SEBASTIAN**STRONG**
FOUNDATION

Job Opening

Licensed Social Worker - Pediatric Oncology, My Childhood Cancer Navigator Program (Full-Time - Coral Gables, FL)
Reports to: Program Director

About SebastianStrong Foundation & My Childhood Cancer Navigator
SebastianStrong Foundation was created in memory of Sebastian Ortiz, a kind, funny, and deeply loved teenager who passed away from rhabdomyosarcoma at age 16. His only treatment options were decades old. Today, we work to change that by funding less toxic, more targeted treatments for childhood cancer and by supporting families navigating the challenges that come with it.

Our My Childhood Cancer Navigator program provides clear, compassionate, and personalized support to families across Florida. A small, dedicated team that includes a nurse navigator, social worker, and patient advocate provides non-clinical guidance across treatment, logistics, emotional well-being, and other areas. Services are delivered remotely and tailored to each family's needs, whether that means understanding insurance, finding housing support, or simply knowing someone is checking in.

Position Overview
The Social Worker provides emotional support, psychosocial guidance, and non-clinical navigation to families facing a pediatric cancer diagnosis. This role focuses on helping caregivers, siblings, and diagnosed children feel seen, supported, and better equipped to cope. You'll work closely with the nurse navigator and patient advocate to ensure each family receives whole-family care with continuity, follow-through, and compassion.

Although services are delivered remotely by phone, Zoom, and email, this position is best suited to someone based in South Florida who can collaborate in person with the team at our Coral Gables office. We are a small, mission-driven organization that values responsiveness, warmth, and teamwork. Regular check-ins, case discussions, and trainings take place both virtually and in person. Part-time or remote arrangements may be considered for the right candidate.

Key Responsibilities:

- Rotate weekly intake duties with the Navigator team, serving as the initial point of contact for new families and conducting a comprehensive assessment of emotional, logistical, and psychosocial needs

- Maintain regular check-ins with families throughout treatment, survivorship, or bereavement. Follow up on referrals, adjust support plans as needed, and help ensure continuity of care
- Provide emotional support and non-clinical guidance to caregivers, siblings, and diagnosed children
- Address sibling and caregiver concerns as part of whole-family care
- Refer families to external services, including mental health providers, bereavement programs, counseling, and peer support. Escalate cases requiring clinical mental health intervention
- Connect families with relevant local and national nonprofit resources
- Document all services and interactions in the secure CRM, while maintaining strict confidentiality
- Support program outreach efforts by helping gather family stories and feedback when appropriate
- Collaborate closely with the nurse navigator and patient advocate to ensure coordinated, compassionate, and responsive care across the team

Who You Are

You're deeply empathetic, a strong communicator, and a steady presence during overwhelming times. You believe that families shouldn't have to navigate this alone. You're comfortable having difficult conversations, offering encouragement, and helping families feel heard. You're thoughtful about boundaries and experienced in knowing when to step in and when to connect families to more specialized care. You're also a team player who values collaboration, reflection, and a shared sense of purpose. And while the work is serious, you understand that there's still space for warmth, light moments, and even laughter.

Required Qualifications

- Master's degree in Social Work (MSW) and an active LCSW license in Florida
- 3+ years of experience supporting families impacted by serious illness and trauma. Strong preference for pediatric oncology or pediatric complex care
- Demonstrated experience in pediatric settings or cancer-related support services
- Strong compassion, empathy, and active listening skills grounded in trauma-informed communication
- Excellent cross-cultural communication skills and a deep respect for diverse family experiences
- Familiarity with support systems and resources for families impacted by childhood cancer, especially in Florida
- Strong organizational skills with the ability to track follow-up tasks and ensure no family falls through the cracks
- Comfortable working independently and as part of a collaborative team
- Proficiency with case management or CRM software to track interactions and outcomes
- Clear, consistent, and accurate documentation practices
- Patience

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Preferred Qualifications

- Bilingual proficiency in Spanish preferred; Haitian Creole a plus

Compensation & Benefits

Compensation is commensurate with experience and the responsibilities of the role. A full-time benefits package is available and includes:

- Paid time off (vacation, sick leave, and holidays)
- Health insurance stipend
- Flexible scheduling for appointments and family needs
- Ongoing professional development and training opportunities
- A collaborative, mission-driven team environment rooted in empathy, trust, and respect

Part-time roles may offer modified benefits, depending on the final hours and structure.

If you are interested in joining the SebastianStrong team, please submit a resume and a cover letter describing your interest and why you would be the right fit for this position, including your salary requirements, to oscar@sebastianstrong.org. Only candidates who submit cover letters with resumes will be considered.

To learn more about SebastianStrong or My Childhood Cancer Navigator, please visit:
www.sebastianstrong.org
www.mychildhoodcancernavigator.org